

**Addendum Eight  
to the  
Electronic Government Service Level Agreement Between  
Nebraska Interactive, LLC,  
Sarpy County, Nebraska  
and  
Nebraska State Records Board**

This Addendum Eight to the Electronic Government Service Level Agreement made by and among Nebraska Interactive, LLC (hereinafter referred to as Nebraska.gov), the Nebraska State Records Board (NSRB), and Sarpy County sets forth certain services to be provided by Nebraska.gov (operated under the auspices and authority of the Nebraska State Records Board), prices to be charged for such Nebraska.gov services, and terms of payment for such Nebraska.gov services. Sarpy County has the authority to assess and collect the fees described herein.

**Project:** PayPort for Sarpy County

**Revenue Type:** Instant Access

**Implementation:** 2015

Service	Sarpy County Fee	Nebraska.gov Portal Fee	NSRB Share
<b>PayPort Pin Debit</b>	Full statutory/assessed fee charged by Partner	\$2.95	10% of Nebraska.gov Portal Fee

**Terms:** Nebraska.gov will process the total of all transactions through the Nebraska Interactive merchant account. The shared revenue received pursuant to this addendum shall be deposited by Nebraska.gov in the accounts designated by Sarpy County and the NSRB.

**Security:** A list of Nebraska.gov security provisions may be found at  
<http://www.nebraska.gov/securitypolicy.html>

By: \_\_\_\_\_ Date: \_\_\_\_\_  
General Manager – Brent Hoffman  
Nebraska Interactive, LLC

By: \_\_\_\_\_ Date: \_\_\_\_\_  
Chairman – Secretary of State John Gale  
Nebraska State Records Board

By: \_\_\_\_\_ Date: \_\_\_\_\_  
Board Chairperson – Jim Thompson  
Sarpy County, Nebraska

## **Summary**

### **Sarpy County Nebraska**

#### **Addendum 8 for PayPort Pin Debit Fee**

**Project:** PayPort Pin Debit for Sarpy County

This addendum covers a new fee related to the usage of Pin Debit cards within the PayPort service for Sarpy County. There are different rules, regulations, machines and processing fees associated with offering Pin Debit cards. The fees may vary considerably depending if a customer is using a personal Pin Debit card or a pre-paid Debit Card, such as a Visa Gift Card. Currently The Douglas County Treasurer is offering Pin Debit for the same per-transaction fee of \$2.95 using another vendor and Sarpy County would like to offer the Pin Debit option for the same \$2.95 fee. Since this is an introduction of a new card type with potential large variances of merchant fees, Nebraska Interactive will not be requesting a "blanket addendum" until we have 6-12 months to evaluate this fee appropriately covers all of the banking fees associated with accepting Pin Debit.

**Current Process:**

PayPort Credit Card and ACH have already been approved for Sarpy County under Addendum 7, signed July of 2014. The Sarpy County Treasurer would like to offer the ability for all of his constituents to pay for any in-office service using Pin Debit and Nebraska Interactive is now able to offer Pin Debit.

**Project Overview/Proposal:**

Add the ability to offer Pin Debit for Sarpy County.

**Market Potential/Target Audience:**

While Pin Debit would essentially be available to any Sarpy County office under this addendum, the target audience is the Sarpy County Treasurer's office. The Sarpy County Treasurer currently does not offer PayPort and has been waiting for Nebraska Interactive to offer Pin Debit because they believe more of their constituents would prefer this option. Example of Sarpy County Treasurer services that would now accept Credit Card and Pin Debit would be motor vehicle renewals, driver license services and property tax payments.

**Information on what the fee presented is based upon:**

This is the first time Nebraska Interactive will be offering Pin Debit and currently the Douglas County Treasurer (through another vendor) and the national market have a Pin Debit fee around or at \$2.95 per transaction.

**Anticipated volume of users of the application and what percentage of the total potential users is the anticipated volume:**

It is difficult to estimate how many people will using Pin Debit since this is the first offering. Through working with the Sarpy County Treasurer, he believes 12% of his users potentially will use the Pin Debit option and that number is estimated at 34,000 transactions a year.

**Expected rate of return over a period of time:**

Estimates for the rate of return is also difficult since this is a new service and there could be a considerable variance on the banking fees associated with Pin Debit. If 34,000 people use the pin

debit option at \$2.95 per transaction, Nebraska Interactive's gross revenue would be \$100,300. Then Nebraska Interactive would cover/pay all of the associated banking fees, security, hosting, maintenance, customer & technical service as well as the use and any upgrades for PayPort and the Transaction Payment Engine (TPE).

**NI's investment in this application (any costs incurred):**

Investments made are developing and maintaining the PayPort service as well as security, backup servers, customer service and more. PayPort has additional costs including setup, training and ongoing support, in addition to hosting, security and enhancements to the service.

**NI's risk in providing this application:**

NI assumes considerable risk associated with acceptance of over the counter payments and liability of fraud surrounding Credit Cards. NI disburses the funds to the agency, prior to receipt of the money. If NI is notified of a return, then research must be completed and the partner contacted.

NI takes on the risk that there are no guaranteed transactions for the service.